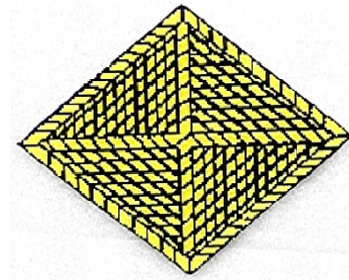




# US ARMY FINANCE COMMAND



## EagleCash Stored Value Card (SVC)



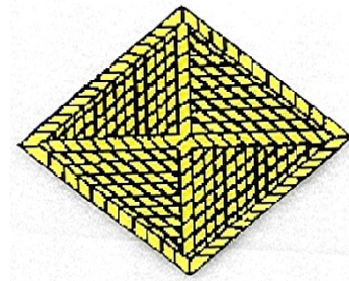
**United States Army Finance Command**

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Soldiers"*



# US ARMY FINANCE COMMAND

## What is a Stored Value Card



- EagleCash Card (ECC) Stored Value Card (SVC) is a cash management tool that provides deployed personnel “24/7” fee-free access to personal funds
- ECC SVC is issued at CONUS SRP sites, Mobilizations sites, and DMPO’s for military and civilian personnel. Contractors will be issued their ECC SVC upon arrival at their OCONUS station based on MOU between the FM Company and contractor’s firm.
- EagleCash SVC is linked to the user’s for funds management. It is NOT a card or any other type of loan.
- Similar in concept to pre-paid gas, gift or phone cards.
- “Smart Card” technology - secure computer chip stores and processes “electronic currency”



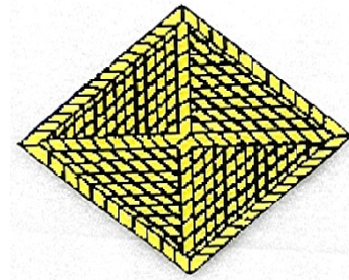
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## EagleCash Stored Value Card

### COMMAND Objectives



- ECC SVC achieves multiple business objectives:
  - Reduces cash on the battlefield
  - Converts cash, checks, and casual pay transactions to electronic medium - since inception, over 2.9 million cards have been issued and \$2B plus in electronic value loaded
  - Reduces cash handling costs
  - Enhances financial flexibility on the battlefield
  - Reduces risk of loss/theft of personal funds
  - Reduces financial transaction time lines
  - Provides auditable electronic trace of financial transactions

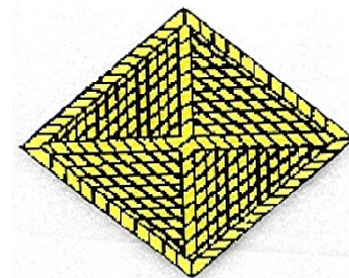


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## Current OEF/OIF Table Cash COMMAND Issuance/Acceptance Sites



ECC SVC is accepted at all AAFES and its concessionaires locations, Postal Offices, and Financial Management Companies on the OEF and OIF sites listed below. In addition ECC SVC is available in Kosovo and Honduras.

- Afghanistan
  - Bagram AB
  - Kabul (Eggers)
  - Kabul (Phoenix)
  - Kandahar
  - Fenty
  - Salerno
  - Sharana
  - Ghanzi
  - Herat
  - Orgun-E
- Iraq
  - Anaconda/Bala d
  - Al Asad
  - BIAP
  - Bucca
  - Cedar II
  - Delta
  - Diamondback/Marez
  - Echo
  - Falcon
  - Hammer
  - IZ
  - Kalsu
  - Liberty
  - Q-West
  - Rustamiyah Ramadi
  - Scania
  - Slayer
  - Speicher
  - Striker
  - Sykes
  - Taji
  - TQ
  - Tallil
  - Victory
  - Warrior
  - Warhorse
- Kuwait
  - Ali Al Salem
  - Arfjan
  - Buehring
  - Kuwait Naval Base (KNB)
  - Virginia
- Qatar
  - Al Sayliyah
  - Al Udeid AFB

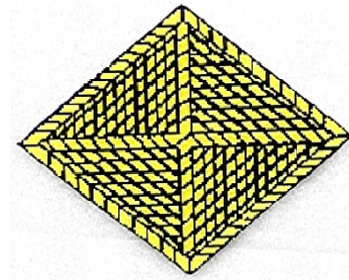
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# US ARMY FINANCE COMMAND

## EagleCash Capabilities



- Commander's Policy determines the allowable amount of Load (deposit) from checking or savings accounts. Currently it is \$350.00 for all locations except Afghanistan which is \$200 per day.
- Unload (return) is up to the full funds balance on the SVC. An automated return is executed when the card reaches its expiration date - normally 12 to 14 months after issuance.
- ECC SVC to ECC SVC transfer is available up to the full funds balance. ECC transfers are performed at the EagleCash kiosks. Over 300 ECC kiosk are strategically located in the ARCENT AO.
- Maximum Card Limit is \$9,999.99.

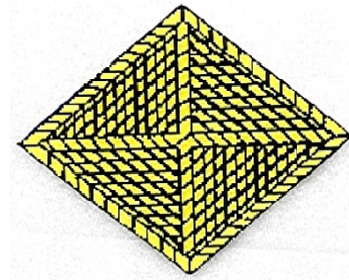


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# **US ARMY FINANCE COMMAND**

## **Contact Information**



- **Operations and Hardware Requests**
  - **e-Commerce Directorate USAFINCOM (317) 510-2664**
- **Training**
  - **Operational Support Teams, USAFINCOM (317) 510-1307/1302**
- **EagleCash Customer Service Center:**
  - **Toll Free (877) 973-8982, eagle@bos.frb.org, DSN 312-955-3555, Fax (617) 973-3898**
- **ECC SVC Web Site <https://fms.treas.gov/eaglecash>**

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